

Chargeback Credit Memo Request Form

Date: 9/3/2020 Chargeback Case #: CB2001367

Credit Memo Amount: \$101.00

Customer ID: DLS Customer Name: Dillard's Inc.

Chargeback Ref #: 5152543/5152789 Cust. PO #: 0081111101

Check #: ACH 8/3/20 Invoice #: 5152543/5152789

AR Ref #: 12167603

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Compliance-UPC

Detailed Description: UPC-TICKET WRONG MDSE

Investigator: Sophia Zhang

Responsible Party: China Production

Note: VALID UPC issue, approved by sophia

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____