

Chargeback Credit Memo Request Form

Date: 11/30/2020 Chargeback Case #: CB2001366

Credit Memo Amount: \$305.09

Customer ID: MACY02 Customer Name: Macy's.com

Chargeback Ref #: 5072293 Cust. PO #: 2105532

Check #: 1913095 Invoice #: _____

AR Ref #: 12167269

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: BLK Division Name: Blanket(32)

Violation Description: Short Shipment

Detailed Description: DM-RECEIPT BASED SHORTAGE

Investigator: Sandy Yang,Wendy Yang

Responsible Party: Warehouse-WOD

Note: Dispute denied by MACY'S, they have not identified the receipt of shortage item and we do not have other evidence to re-challenge. Request credit to close

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____