

# Chargeback Credit Memo Request Form

Date: 8/7/2020 Chargeback Case #: CB2001365

Credit Memo Amount: \$52.00

Customer ID: MACY01 Customer Name: Macy's Home Store

Chargeback Ref #: 5045311 5045344 5045446 5045446 5045541 Cust. PO #: 7660464

Check #: 1913095 Invoice #: \_\_\_\_\_

AR Ref #: 12167257

Chargeback Reason: Billing Mistake /Pricing Error/ No. Slip-40000-0000

Division Code: ADUL Division Name: Adult/Fashion Bedding(10)

Violation Description: Not a Compliance Issue

Detailed Description: DM-COST DIFFERENCE

Investigator: Daisy Zhao,Jackie Guo

Responsible Party: Not a chargeback

Note: valid per Daisy Zhao we billed Macy's at \$52, since duty was not added for comforter final cost is \$50, they can deduct \$2 for this PO. Approval email attached.

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_