

Chargeback Credit Memo Request Form

Date: 8/18/2020 Chargeback Case #: CB2001364

Credit Memo Amount: \$3,996.02

Customer ID: HOMEDEPOT Customer Name: Home Depot Wholesale

Chargeback Ref #: 5138406 Cust. PO #: 0046923784

Check #: 2001582275 Invoice #: _____

AR Ref #: 12167303

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: RUG Division Name: Rugs(30)

Violation Description: Short Shipment

Detailed Description: *SHORTAGE

Investigator: Kenya Lane,Stephanie Reed-Lyles

Responsible Party: Warehouse-SV3

Note: Lyka disputed it since July 2020 but HD denied it. Minny went ahead to re-dispute again but HD refused to pay us on shorted items. Since this is open over 6 months we have no other evidence to rechallenge. Request credit to close.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____