

# Chargeback Credit Memo Request Form

Date: 8/12/2020 Chargeback Case #: CB2001359

Credit Memo Amount: \$418.11

Customer ID: CASTLEGATE Customer Name: Wayfair, LLC (Castle Gate)

Chargeback Ref #: CS250505520 Cust. PO #: CS250505520

Check #: 2904428 Invoice #: \_\_\_\_\_

AR Ref #: 12167466

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: FUR Division Name: Furniture(50)

Violation Description: Shipment Quality Issue

Detailed Description: missing parts

Investigator: Yinghua Gu

Responsible Party: US Production

Note: Per Hellen, all wayfair missing parts chargebacks are approved. per the current sales agreement with Wayfair on missing components or parts from sets as it is not cost effective to retrieve the items

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_