

Chargeback Credit Memo Request Form

Date: 11/3/2020 Chargeback Case #: CB2001356

Credit Memo Amount: \$597.80

Customer ID: COSTCOCAN Customer Name: Costco Canada

Chargeback Ref #: 5149879 Cust. PO #: 010340608224

Check #: 004 00029733192020 Invoice #: 5149879

AR Ref #: 12167247

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: PET Division Name: Pet(40)

Violation Description: Short Shipment

Detailed Description: SHORTAGE

Investigator: Sandy Yang,Wendy Yang

Responsible Party: Warehouse-WOD

Note: Dispute denied by Costco, they have not identified the receipt of shortage item and we do not have other evidence to re-challenge. Request credit to close

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____