

# Chargeback Credit Memo Request Form

Date: 8/18/2020 Chargeback Case #: CB2001351

Credit Memo Amount: \$98.40

Customer ID: KOHLDSN Customer Name: Kohl's.com

Chargeback Ref #: R591369476SHTG Cust. PO #: 6023570519\_1/6023593709\_1

Check #: 132627 Invoice #: \_\_\_\_\_

AR Ref #: 100646

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Short Shipment

Detailed Description: Item not received

Investigator: April Huang,Karla Roque,Laura Yee

Responsible Party: Dot.com-Savannah

Note: below \$100

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_