

Chargeback Credit Memo Request Form

Date: 9/15/2020 Chargeback Case #: CB2001348

Credit Memo Amount: \$315.00

Customer ID: OVERSTOCK01 Customer Name: Overstock.com (Drop Ship)

Chargeback Ref #: 287389099-291769379 Cust. PO #: see below

Check #: 130724 Invoice #: _____

AR Ref #: 98568

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Compliance-Early/Late Delivering

Detailed Description: late

Investigator: April Huang,Karla Roque,Laura Yee,Ping Gao,Sherry Curry

Responsible Party: Reclaim to Customer

Note: \$70 is valid; \$245 denied by OSTK denied our dispute since they extended our ship window.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____