

Chargeback Credit Memo Request Form

Date: 11/3/2020 Chargeback Case #: CB2001344

Credit Memo Amount: \$100.00

Customer ID: MACY01 Customer Name: Macy's Home Store

Chargeback Ref #: 9004932186 Cust. PO #: 4710286

Check #: 1916020 Invoice #: 4932186

AR Ref #: 12167443

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: _____ Division Name: _____

Violation Description: Short Shipment

Detailed Description: DM-CARTON SHORTAGE VND RESPONSIBLE

Investigator: Sandy Yang,Wendy Yang

Responsible Party: Warehouse-WOD

Note: dispute denied by Macy's no other evidence to rechallenge

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____