

Chargeback Credit Memo Request Form

Date: 8/5/2020 Chargeback Case #: CB2001342

Credit Memo Amount: \$442.98

Customer ID: CSNSTORES Customer Name: CSN Stores LLC

Chargeback Ref #: CS250827005/CS253028881 Cust. PO #: CS250827005/CS253028881

Check #: 2904428 Invoice #: _____

AR Ref #: 99803

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: FUR Division Name: Furniture(50)

Violation Description: Shipment Quality Issue

Detailed Description: Missing parts

Investigator: April Huang,Karla Roque,Laura Yee

Responsible Party: E-COM

Note: VALID - per the current sales agreement with Wayfair on missing components or parts from sets. CS approved credit but did not retrieve item Per Hellen Xu we are not recovering hardgoods at this time

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____