

Chargeback Credit Memo Request Form

Date: 8/5/2020 Chargeback Case #: CB2001341

Credit Memo Amount: \$157.97

Customer ID: CSNSTORES Customer Name: CSN Stores LLC

Chargeback Ref #: CS251263744/CS251946812 Cust. PO #: CS251263744/CS251946812

Check #: 2904428 Invoice #: _____

AR Ref #: 99803

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: ADUL Division Name: Adult/Fashion Bedding(10)

Violation Description: Mis-shipment

Detailed Description: Mis Information
Mis-shipped

Investigator: April Huang,Karla Roque,Laura Yee

Responsible Party: Dot.com-Savannah

Note: VALID - Mis-ship, customer received wrong item. CS approved credit

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____