

Chargeback Credit Memo Request Form

Date: 11/24/2020 Chargeback Case #: CB2001331

Credit Memo Amount: \$208.00

Customer ID: MACY01 Customer Name: Macy's Home Store

Chargeback Ref #: 5045311 5045541 Cust. PO #: 7660464 7660464

Check #: 1913095 Invoice #: 5045311 5045541

AR Ref #: 12167251

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: _____ Division Name: _____

Violation Description: Short Shipment

Detailed Description: DM-CARTON SHORTAGE VND RESPONSIBLE

Investigator: Daisy Zhao,Jackie Guo

Responsible Party: China Production

Note: Dispute denied by Macy's, they have not identified the receipt of shortage item and we do not have other evidence to re-challenge. Request credit to close

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____