

# Chargeback Credit Memo Request Form

Date: 11/24/2020 Chargeback Case #: CB2001329

Credit Memo Amount: \$186.73

Customer ID: WALMARTCA Customer Name: Wal-Mart Canada Corp.

Chargeback Ref #: 80022 81524 81535 Cust. PO #: 8300424764 7950423312 5250540128

Check #: 7897636 7906426 Invoice #: \_\_\_\_\_

AR Ref #: 701018 701118

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Short Shipment

Detailed Description: MDSE BILLED NOT SHIPPED [0022]

Investigator: Peter Lobo

Responsible Party: Canada Office

Note: Dispute denied by Walmart, they have not identified the receipt of shortage item and we do not have other evidence to re-challenge. Request credit to close

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_