

Chargeback Credit Memo Request Form

Date: 8/24/2020 Chargeback Case #: CB2001319

Credit Memo Amount: \$390.00

Customer ID: LINENCHEST Customer Name: Linen Chest

Chargeback Ref #: 5123268 Cust. PO #: 479700

Check #: 14949 Invoice #: _____

AR Ref #: 12167076

Chargeback Reason: Billing Mistake /Pricing Error/ No. Slip-40000-0000

Division Code: _____ Division Name: _____

Violation Description: Not a Compliance Issue

Detailed Description: price claim

Investigator: Liya Xu

Responsible Party: China Production

Note: valid, as dispute was denied by customer and per Liya it was PM's fault that they did not set up price correctly.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____