

Chargeback Credit Memo Request Form

Date: 8/18/2020 Chargeback Case #: CB2001317

Credit Memo Amount: \$140.00

Customer ID: SERVICETRAD Customer Name: SERVICE TRADING S.A. DE C.V. 2

Chargeback Ref #: 5094708 Cust. PO #: 61560054

Check #: _____ Invoice #: 5094708

AR Ref #: _____

Chargeback Reason: Damaged merchandise

Division Code: _____ Division Name: _____

Violation Description: Shipment Quality Issue

Detailed Description: ITEM SVTD100-0003 DAMAGE

Investigator: Hailey Zhang

Responsible Party: Overseas Factory

Note: valid damage, reclaim with factory

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____