

Chargeback Credit Memo Request Form

Date: 12/3/2020 Chargeback Case #: CB2001314

Credit Memo Amount: \$351.36

Customer ID: HOMEDEPOT Customer Name: Home Depot Wholesale

Chargeback Ref #: 5138408 Cust. PO #: 0046923796

Check #: 2001240638 Invoice #: _____

AR Ref #: 12166972

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: RUG Division Name: Rugs(30)

Violation Description: Short Shipment

Detailed Description: *SHORTAGE

Investigator: Kenya Lane,Stephanie Reed-Lyles

Responsible Party: Warehouse-SV3

Note: Dispute denied by HG, they have not identified the receipt of shortage item and we do not have other evidence to re-challenge. Request credit to close

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____