

Chargeback Credit Memo Request Form

Date: 8/3/2020 Chargeback Case #: CB2001312

Credit Memo Amount: \$1,767.78

Customer ID: CSNSTORES Customer Name: CSN Stores LLC

Chargeback Ref #: CS223321149-CS248314656 Cust. PO #: see attached

Check #: 2895323 Invoice #: _____

AR Ref #: 99481

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Shipment Quality Issue

Detailed Description: missing parts

Investigator: April Huang,Karla Roque,Laura Yee

Responsible Party: E-COM

Note: VALID - Per Hellen Xu we are not recovering hardgoods at this time

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____