

Chargeback Credit Memo Request Form

Date: 8/3/2020 Chargeback Case #: CB2001311

Credit Memo Amount: \$757.82

Customer ID: CSNSTORES Customer Name: CSN Stores LLC

Chargeback Ref #: CS111325538-CS248064730 Cust. PO #: see attached

Check #: 2895323 Invoice #: _____

AR Ref #: 99481

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Mis-shipment

Detailed Description: MIS-SHIP

Investigator: April Huang,Karla Roque,Laura Yee

Responsible Party: Dot.com-Savannah

Note: VALID- Approved by CS team,
Per Hellen Xu ~ Item will not be recovered if shipping is more than 20% of wholesale price

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____