

# Chargeback Credit Memo Request Form

Date: 7/27/2020 Chargeback Case #: CB2001307

Credit Memo Amount: \$82.83

Customer ID: CSNSTORES Customer Name: CSN Stores LLC

Chargeback Ref #: CA237278640 Cust. PO #: CA237278640

Check #: 2895323 Invoice #: \_\_\_\_\_

AR Ref #: 99491

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: ADUL Division Name: Adult/Fashion Bedding(10)

Violation Description: Mis-shipment

Detailed Description: Mis-shipped

Investigator: April Huang,Karla Roque,Laura Yee

Responsible Party: Dot.com-Savannah

Note: VALID- Shipping error, customer ordered window 40-1066 instead of the MPE10-695 comforter set CS approved credit

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_