

Chargeback Credit Memo Request Form

Date: 8/12/2020 Chargeback Case #: CB2001305

Credit Memo Amount: \$730.52

Customer ID: CASTLEGATE Customer Name: Wayfair, LLC (Castle Gate)

Chargeback Ref #: CS241141469-CS250273115 Cust. PO #: see attached

Check #: 2895323 Invoice #: _____

AR Ref #: 12166998

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: FUR Division Name: Furniture(50)

Violation Description: Shipment Quality Issue

Detailed Description: MISSING PARTS

Investigator: Yinghua Gu

Responsible Party: US Production

Note: Per Hellen, all wayfair missing parts chargebacks are approved. per the current sales agreement with Wayfair on missing components or parts from sets as it is not cost effective to retrieve the items

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____