

Chargeback Credit Memo Request Form

Date: 8/12/2020 Chargeback Case #: CB2001304

Credit Memo Amount: \$928.66

Customer ID: CASTLEGATE Customer Name: Wayfair, LLC (Castle Gate)

Chargeback Ref #: CS218087701-CS245853541 Cust. PO #: see attached

Check #: 2895323 Invoice #: _____

AR Ref #: 12166994

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Shipment Quality Issue

Detailed Description: missing parts

Investigator: Rebecca Deng, Yinghua Gu

Responsible Party: US Production

Note: Per Hellen, all wayfair missing parts chargebacks are approved. per the current sales agreement with Wayfair on missing components or parts from sets as it is not cost effective to retrieve the items

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____