

Chargeback Credit Memo Request Form

Date: 11/16/2020 Chargeback Case #: CB2001298

Credit Memo Amount: \$203.84

Customer ID: COSTCO Customer Name: Costco Wholesale

Chargeback Ref #: 5143323 Cust. PO #: 009600609884

Check #: 001 00064431432020 Invoice #: 5143323

AR Ref #: 12166922

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: PET Division Name: Pet(40)

Violation Description: Short Shipment

Detailed Description: SHORT

Investigator: Sandy Yang,Wendy Yang

Responsible Party: Warehouse-WOD

Note: Dispute denied by Costco, they have not identified the receipt of shortage item and we do not have other evidence to re-challenge. Request credit to close

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____