

# Chargeback Credit Memo Request Form

Date: 7/27/2020 Chargeback Case #: CB2001296

Credit Memo Amount: \$540.43

Customer ID: CSNSTORES Customer Name: CSN Stores LLC

Chargeback Ref #: CA236424245-CS244852735 Cust. PO #: \_\_\_\_\_

Check #: 2878340 Invoice #: \_\_\_\_\_

AR Ref #: 99077

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Mis-shipment

Detailed Description: mis-ship

Investigator: April Huang,Karla Roque,Laura Yee

Responsible Party: Dot.com-Savannah

Note: VALID- CS team: Per Hellen Xu ~ Item will not be recovered if shipping is more than 20% of wholesale price

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_