

Chargeback Credit Memo Request Form

Date: 7/27/2020 Chargeback Case #: CB2001295

Credit Memo Amount: \$1,466.52

Customer ID: CSNSTORES Customer Name: CSN Stores LLC

Chargeback Ref #: CS222688703-CS246408183 Cust. PO #: see attached

Check #: 2878340 Invoice #: _____

AR Ref #: 99077

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Mis-shipment

Detailed Description: mis-ship

Investigator: April Huang,Karla Roque,Laura Yee

Responsible Party: Dot.com-Savannah

Note: Per Ping, they are valid mis-ship and CS team has instructed per Hellen Xu we are not recovering hard goods at this time since this is not cost effective.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____