

Chargeback Credit Memo Request Form

Date: 7/27/2020 Chargeback Case #: CB2001292

Credit Memo Amount: \$72.87

Customer ID: CSNSTORES Customer Name: CSN Stores LLC

Chargeback Ref #: CS242080734 Cust. PO #: CS242080734

Check #: 2878340 Invoice #: _____

AR Ref #: 99090

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: ADUL Division Name: Adult/Fashion Bedding(10)

Violation Description: Shipment Quality Issue

Detailed Description: Missing Parts

Investigator: April Huang,Karla Roque,Laura Yee

Responsible Party: E-COM

Note: Valid- Customer claim sham was missing

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____