

Chargeback Credit Memo Request Form

Date: 7/29/2020 Chargeback Case #: CB2001289

Credit Memo Amount: \$594.87

Customer ID: CASTLEGATE Customer Name: Wayfair, LLC (Castle Gate)

Chargeback Ref #: CS243673632-CS245653291 Cust. PO #: _____

Check #: 2878340 Invoice #: _____

AR Ref #: 12166857

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: FUR Division Name: Furniture(50)

Violation Description: Shipment Quality Issue

Detailed Description: Missing Parts

Investigator: Yinghua Gu

Responsible Party: US Production

Note: Per Hellen, all Wayfair missing parts chargebacks are approved.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____