

# Chargeback Credit Memo Request Form

Date: 7/29/2020 Chargeback Case #: CB2001288

Credit Memo Amount: \$311.17

Customer ID: CSNSTORES Customer Name: CSN Stores LLC

Chargeback Ref #: CS233088941/CS243064195/CS243132113/CS243104591 Cust. PO #: CS233088941/CS243064195/CS243132113/CS243104591

Check #: 2878340 Invoice #: \_\_\_\_\_

AR Ref #: 99094

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: ADUL Division Name: Adult/Fashion Bedding(10)

Violation Description: Short Shipment

Detailed Description: Incomplete Shipment

Investigator: April Huang,Karla Roque,Laura Yee

Responsible Party: 3rd-UPS

Note: valid no tracking activity and per CS, approved credits and filed carrier claims

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_