

Chargeback Credit Memo Request Form

Date: 7/29/2020 Chargeback Case #: CB2001280

Credit Memo Amount: \$187.00

Customer ID: MACY01 Customer Name: Macy's Home Store

Chargeback Ref #: 31038689 31039550 31040562 Cust. PO #: 2097711 2097711 2097711

Check #: 1910243 Invoice #: 31038689 31039550 31040562

AR Ref #: 12166788

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Compliance-Labeling

Detailed Description: Unusable GS1 128 label

Investigator: Mike Wilson,Sandy Yang,Wendy Yang

Responsible Party: Warehouse-WOD

Note: Charge back validated based on photographic evidence provided by customer.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____