

Chargeback Credit Memo Request Form

Date: 6/22/2021 Chargeback Case #: CB2001271

Credit Memo Amount: \$1,792.28

Customer ID: WALMARTCA Customer Name: Wal-Mart Canada Corp.

Chargeback Ref #: 76805 77143 78727 78727 Cust. PO #: 5250540000 7950423165 7950423200
7950423200

Check #: 7891748 Invoice #: 76805 77143 78727 78727

AR Ref #: 700969

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: _____ Division Name: _____

Violation Description: Short Shipment

Detailed Description: MDSE BILLED NOT SHIPPED [0022]

Investigator: Peter Lobo

Responsible Party: Canada Office

Note: Dispute denied by Walmart, they have not identified the receipt of shortage item and we do not have other evidence to re-challenge. Request credit to close

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____