

Chargeback Credit Memo Request Form

Date: 7/27/2020 Chargeback Case #: CB2001267

Credit Memo Amount: \$692.70

Customer ID: CASTLEGATE Customer Name: Wayfair, LLC (Castle Gate)

Chargeback Ref #: CS238288054-CS243994365 Cust. PO #: see attached

Check #: 2869207 Invoice #: _____

AR Ref #: 12166618

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: FUR Division Name: Furniture(50)

Violation Description: Shipment Quality Issue

Detailed Description: Missing Parts

Investigator: Yinghua Gu

Responsible Party: China Production

Note: Per Hellen, all Wayfair missing parts charge backs are approved.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____