

# Chargeback Credit Memo Request Form

Date: 7/24/2020 Chargeback Case #: CB2001264

Credit Memo Amount: \$693.80

Customer ID: CSNSTORES Customer Name: CSN Stores LLC

Chargeback Ref #: CS219383129-CS240940551 Cust. PO #: see attached

Check #: 2869207 Invoice #: \_\_\_\_\_

AR Ref #: 98696

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Short Shipment

Detailed Description: Incomplete Shipment

Investigator: April Huang,Karla Roque,Laura Yee

Responsible Party: 3rd-FEDEX

Note: valid - All tracking number show no activity in FedEx. CS has approved credit to end customer and filed carrier claims.

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_