

# Chargeback Credit Memo Request Form

Date: 7/27/2020 Chargeback Case #: CB2001263

Credit Memo Amount: \$294.59

Customer ID: CSNSTORES Customer Name: CSN Stores LLC

Chargeback Ref #: CS234699004/CS239836775/CS240502026 Cust. PO #: CS234699004/CS239836775/CS240502026

Check #: 2869207 Invoice #: \_\_\_\_\_

AR Ref #: 98692

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: ADUL Division Name: Adult/Fashion Bedding(10)

Violation Description: Shipment Quality Issue

Detailed Description: Missing Parts

Investigator: April Huang,Karla Roque,Laura Yee

Responsible Party: E-COM

Note: VALID - per the current sales agreement with Wayfair on missing components or parts from sets as it is not cost effective to retrieve the items

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_