

Chargeback Credit Memo Request Form

Date: 7/30/2020 Chargeback Case #: CB2001261

Credit Memo Amount: \$328.73

Customer ID: CSNSTORES Customer Name: CSN Stores LLC

Chargeback Ref #: CA236128812/CA243604406 Cust. PO #: CA236128812/CA243604406

Check #: 2869207 Invoice #: _____

AR Ref #: 98694

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: FUR Division Name: Furniture(50)

Violation Description: Mis-shipment

Detailed Description: Mis Information

Investigator: April Huang,Karla Roque,Laura Yee

Responsible Party: Dot.com-Savannah

Note: VALID -customer received wrong item photos of the incorrect item were provided, we are not taking items back.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____