

Chargeback Credit Memo Request Form

Date: 7/27/2020 Chargeback Case #: CB2001258

Credit Memo Amount: \$9,502.15

Customer ID: CSNSTORES Customer Name: CSN Stores LLC

Chargeback Ref #: CA185151433-CS244623548 Cust. PO #: see attached

Check #: 2869207 Invoice #: _____

AR Ref #: 98674

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Shipment Quality Issue

Detailed Description: missing parts

Investigator: April Huang,Karla Roque,Laura Yee

Responsible Party: E-COM

Note: valid per Ping's investigation, they are valid missing furniture parts claim approved by CS

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____