

# Chargeback Credit Memo Request Form

Date: 7/27/2020 Chargeback Case #: CB2001257

Credit Memo Amount: \$4,891.82

Customer ID: CSNSTORES Customer Name: CSN Stores LLC

Chargeback Ref #: CS206490351-CS244036291 Cust. PO #: see attached

Check #: 2869207 Invoice #: \_\_\_\_\_

AR Ref #: 98674

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Mis-shipment

Detailed Description: mis-ship

Investigator: April Huang,Karla Roque,Laura Yee

Responsible Party: Dot.com-Savannah

Note: valid as per Ping's investigation, everything was opened a ticket with CS and they have approved the credits. This is a valid claim.

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_