

Chargeback Credit Memo Request Form

Date: 7/29/2020 Chargeback Case #: CB2001256

Credit Memo Amount: \$2,003.63

Customer ID: CASTLEGATE Customer Name: Wayfair, LLC (Castle Gate)

Chargeback Ref #: CA230879752-CS242552003 Cust. PO #: see attached

Check #: 2869207 Invoice #: _____

AR Ref #: 12166472

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Shipment Quality Issue

Detailed Description: Missing parts

Investigator: Rebecca Deng, Yinghua Gu

Responsible Party: US Production

Note: Per Ying: Approved as Hellen approved all Wayfair missing parts chargeback

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____