

Chargeback Credit Memo Request Form

Date: 7/27/2020 Chargeback Case #: CB2001253

Credit Memo Amount: \$47.24

Customer ID: JCPENNEY01 Customer Name: JCPenney.com

Chargeback Ref #: S54156708 Cust. PO #: 261613828

Check #: 2202604 Invoice #: 34101634

AR Ref #: 98825

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: ADUL Division Name: Adult/Fashion Bedding(10)

Violation Description: Short Shipment

Detailed Description: short

Investigator: April Huang,Karla Roque,Laura Yee

Responsible Party: Dot.com-Savannah

Note: below \$100

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____