

# Chargeback Credit Memo Request Form

Date: 7/21/2020 Chargeback Case #: CB2001251

Credit Memo Amount: \$344.00

Customer ID: MACY02 Customer Name: Macy's.com

Chargeback Ref #: 5045618 5045622 Cust. PO #: 7042836 7660332

Check #: 1905352 Invoice #: \_\_\_\_\_

AR Ref #: 12166256

Chargeback Reason: Billing Mistake /Pricing Error/ No. Slip-40000-0000

Division Code: ADUL Division Name: Adult/Fashion Bedding(10)

Violation Description: Not a Compliance Issue

Detailed Description: DM-COST DIFFERENCE

Investigator: Daisy Zhao,Jackie Guo

Responsible Party: Not a chargeback

Note: valid per Daisy/Jackie: we billed Macy's at \$52, since duty was not added for comforter final cost is \$50, they can deduct \$2 for this 2 PO.

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_