

Chargeback Credit Memo Request Form

Date: 7/20/2020 Chargeback Case #: CB2001237

Credit Memo Amount: \$160.00

Customer ID: OVERSTOCK01 Customer Name: Overstock.com (Drop Ship)

Chargeback Ref #: 289845660 289896311 290036774 Cust. PO #: see attached
290316196 290344351

Check #: 128476 128598 Invoice #: _____

AR Ref #: 97841

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Compliance-Misc

Detailed Description: CANCELLED/ SHORT SHIP

Investigator: April Huang,Karla Roque,Laura Yee,Sherry Curry

Responsible Party: Out of Stock

Note: VALID - orders cancelled due to out of stock at the time of accepting orders.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____