

# Chargeback Credit Memo Request Form

Date: 7/22/2020 Chargeback Case #: CB2001232

Credit Memo Amount: \$77.67

Customer ID: MACY02 Customer Name: Macy's.com

Chargeback Ref #: 2880633912 4511836012 5036789012 Cust. PO #: 28806339 45118360 50367890

Check #: 1905352 Invoice #: 33212850 33524334 33590166

AR Ref #: 98384

Chargeback Reason: Returns to E&E Warehouse-40100-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Customer Return

Detailed Description: DM-RETURN TO VENDOR-DROPSHIP

Investigator: April Huang,Karla Roque,Laura Yee

Responsible Party: Dot.com-Savannah

Note: valid RTV

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_