

# Chargeback Credit Memo Request Form

Date: 7/29/2020 Chargeback Case #: CB2001230

Credit Memo Amount: \$2,300.00

Customer ID: OVERSTOCK01 Customer Name: Overstock.com (Drop Ship)

Chargeback Ref #: 289322010 289557088 289598600 Cust. PO #: see attached  
289644176 289645764

Check #: 128476 128598 Invoice #: \_\_\_\_\_

AR Ref #: 97841

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Compliance-Misc

Detailed Description: CANCELLED/ SHORT SHIP

Investigator: April Huang,Karla Roque,Laura Yee,Sherry Curry

Responsible Party: Out of Stock

Note: Valid for credit for out of stock line item or order cancels

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_