

# Chargeback Credit Memo Request Form

Date: 12/22/2020 Chargeback Case #: CB2001229

Credit Memo Amount: \$1,453.50

Customer ID: HGARTPOE Customer Name: Homegoods POE ART

Chargeback Ref #: 5058050 Cust. PO #: 40-761680

Check #: 1986198 Invoice #: 5058050

AR Ref #: 12166170

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Short Shipment

Detailed Description: SHORTAGE

Investigator: Jane Li

Responsible Party: China Production

Note: Dispute denied by HG, they have not identified the receipt of shortage item and we do not have other evidence to re-challenge. Request credit to close

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_