

Chargeback Credit Memo Request Form

Date: 3/29/2021 Chargeback Case #: CB2001226

Credit Memo Amount: \$20,501.56

Customer ID: AMAZON Customer Name: Amazon Fulfillment Services

Chargeback Ref #: 32849970SC 32849971SC 32885448SC 32896373SC 328963 Cust. PO #: SEE BELOW

Check #: 128902314 129978518 130098437 130335086 130174971 130309861 130219930 Invoice #: _____

AR Ref #: 97393

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: _____ Division Name: _____

Violation Description: Short Shipment

Detailed Description: short ship

Investigator: Kristal Groover

Responsible Party: Warehouse-SAV/SV2

Note: Confirmed by David Lee/Nancy, we will accept \$51,604.27 to close all open claims from Jan'20 through Aug'20

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____