

Chargeback Credit Memo Request Form

Date: 12/3/2020 Chargeback Case #: CB2001216

Credit Memo Amount: \$249.30

Customer ID: MACY01 Customer Name: Macy's Home Store

Chargeback Ref #: 5019998 5020008 5020009 Cust. PO #: 5272859

Check #: 1903012 Invoice #: _____

AR Ref #: 12166065

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: BATH Division Name: Bath Accessories(55)

Violation Description: Freight

Detailed Description: POD W STREET ADDRESS REQUIRED

Investigator: Jeanne Zeng, Yao Jichun

Responsible Party: China Production

Note: Dispute denied by Macy's, they have not identified the receipt of shortage item and we do not have other evidence to re-challenge. Request credit to close

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____