

Chargeback Credit Memo Request Form

Date: 7/6/2020 Chargeback Case #: CB2001215

Credit Memo Amount: \$312.00

Customer ID: MACY01 Customer Name: Macy's Home Store

Chargeback Ref #: 5045206 5045308 5045310 5045312 Cust. PO #: 7660464
5045314 5045315 50

Check #: 1903012 Invoice #: _____

AR Ref #: 12166063

Chargeback Reason: Billing Mistake /Pricing Error/ No. Slip-40000-0000

Division Code: ADUL Division Name: Adult/Fashion Bedding(10)

Violation Description: Not a Compliance Issue

Detailed Description: DM-COST DIFFERENCE

Investigator: Daisy Zhao,Jackie Guo

Responsible Party: Not a chargeback

Note: valid price claim - approved by Daisy Zhao/Jackie Guo

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____