

Chargeback Credit Memo Request Form

Date: 11/24/2020 Chargeback Case #: CB2001213

Credit Memo Amount: \$124.65

Customer ID: MACY01 Customer Name: Macy's Home Store

Chargeback Ref #: 5020161 5020423 5020784 Cust. PO #: 5272859 6351563 6351563

Check #: 1903012 Invoice #: 5020161 5020423 5020784

AR Ref #: 12166059

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: _____ Division Name: _____

Violation Description: Short Shipment

Detailed Description: DM-CARTON SHORTAGE VND RESPONSIBLE

Investigator: Daisy Zhao,Jackie Guo

Responsible Party: China Production

Note: Dispute denied by MACY'S, they have not identified the receipt of shortage item and we do not have other evidence to re-challenge. Request credit to close

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____