

# Chargeback Credit Memo Request Form

Date: 11/3/2020 Chargeback Case #: CB2001212

Credit Memo Amount: \$108.50

Customer ID: MACY02 Customer Name: Macy's.com

Chargeback Ref #: 30983809 Cust. PO #: 8236952

Check #: 1903012 Invoice #: 30983809

AR Ref #: 12166069

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Compliance-ASN

Detailed Description: 89 NO ASN AT TIME OF PROCESSING

Investigator: Wee Ong

Responsible Party: EDI

Note: dispute denied- It is possible that duplicated label printed and that is one chance how we get no ASN at time of processing when EDI has confirmed ASN was sent

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_