

Chargeback Credit Memo Request Form

Date: 10/12/2020 Chargeback Case #: CB2001209

Credit Memo Amount: \$513.39

Customer ID: ZULILY Customer Name: Zulily, Inc

Chargeback Ref #: 32725621 to 33052471 Cust. PO #: 3032397032 to 1031970998

Check #: 2000212660 Invoice #: 32725621 to 33052471

AR Ref #: 97744

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: _____ Division Name: _____

Violation Description: Short Shipment

Detailed Description: Shortage and chargeback fee

Investigator: Kristal Groover

Responsible Party: Warehouse-SAV/SV2

Note: Dispute denied by Zulily, they have not identified the receipt of shortage item and we do not have other evidence to re-challenge. Request credit to close

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____