

Chargeback Credit Memo Request Form

Date: 8/4/2020 Chargeback Case #: CB2001205

Credit Memo Amount: \$660.03

Customer ID: BBB Customer Name: Bed Bath & Beyond

Chargeback Ref #: 5057127 5057259 5058115 5058590 Cust. PO #: EX9Q8GP EX2Q5DL EX2Q5HZ EX7R8BL
5058599 5058614 EX7R8KE EX8G4BQ

Check #: 654158 Invoice #: 5057127 5057259 5058115 5058590
5058599 5058614

AR Ref #: 12165977

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: _____ Division Name: _____

Violation Description: Concealed Shortage/Error

Detailed Description: CONCEALED SHORT

Investigator: Daisy Zhao,Jackie Guo

Responsible Party: Warehouse-WOD

Note: BBB partially paid \$687.72 then denied the rest

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____