

# Chargeback Credit Memo Request Form

Date: 8/4/2020 Chargeback Case #: CB2001203

Credit Memo Amount: \$231.14

Customer ID: BBB Customer Name: Bed Bath & Beyond

Chargeback Ref #: 5078111 5078113 5078115 Cust. PO #: EW4M6VR EX2Q5KC EX7R8NV

Check #: 653851 Invoice #: 5078111 5078113 5078115

AR Ref #: 12165961

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Short Shipment

Detailed Description: ALL SHORT

Investigator: Sandy Yang,Wendy Yang

Responsible Party: Warehouse-WOD

Note: BBB PARTIALLY PAID \$1308.85 THEN DENIED THE REST

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_